

FIG. 1A

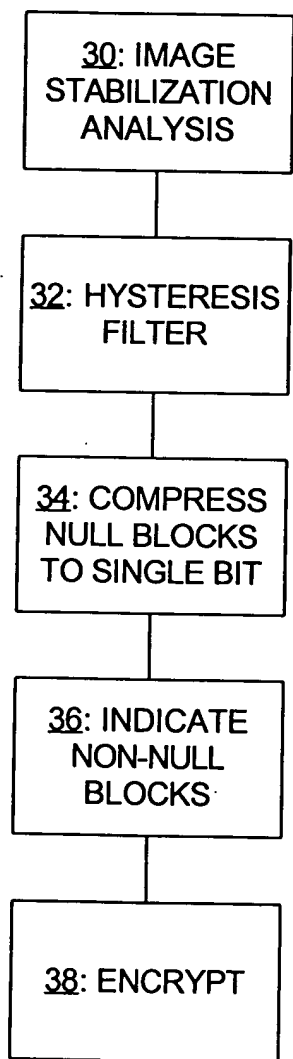


FIG. 1B

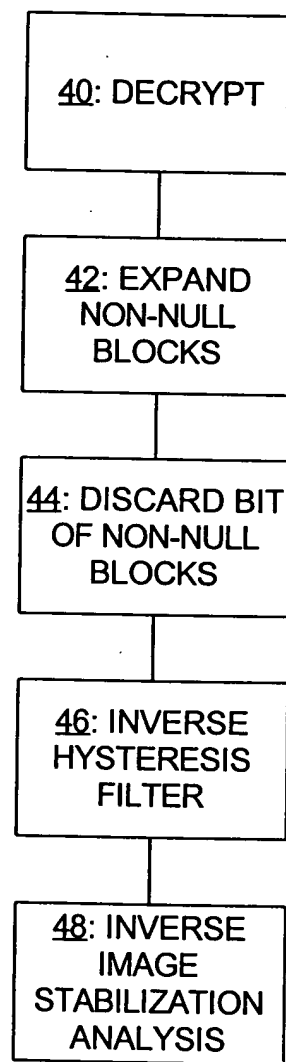


FIG. 1C

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FIG. 2A

Java Flow

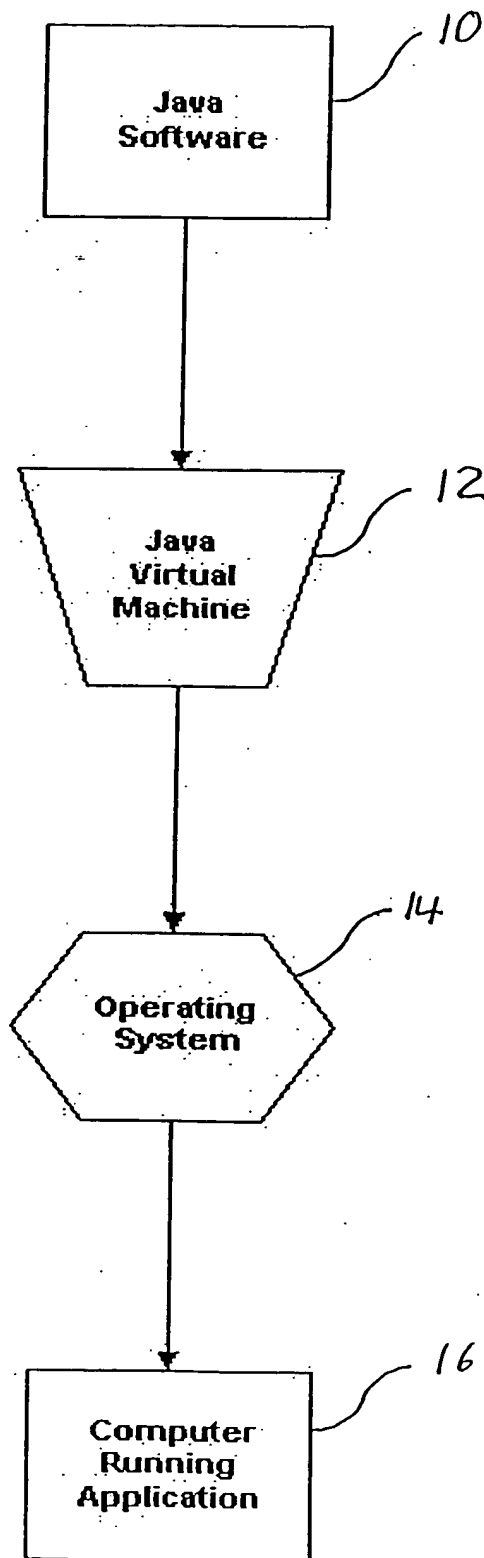
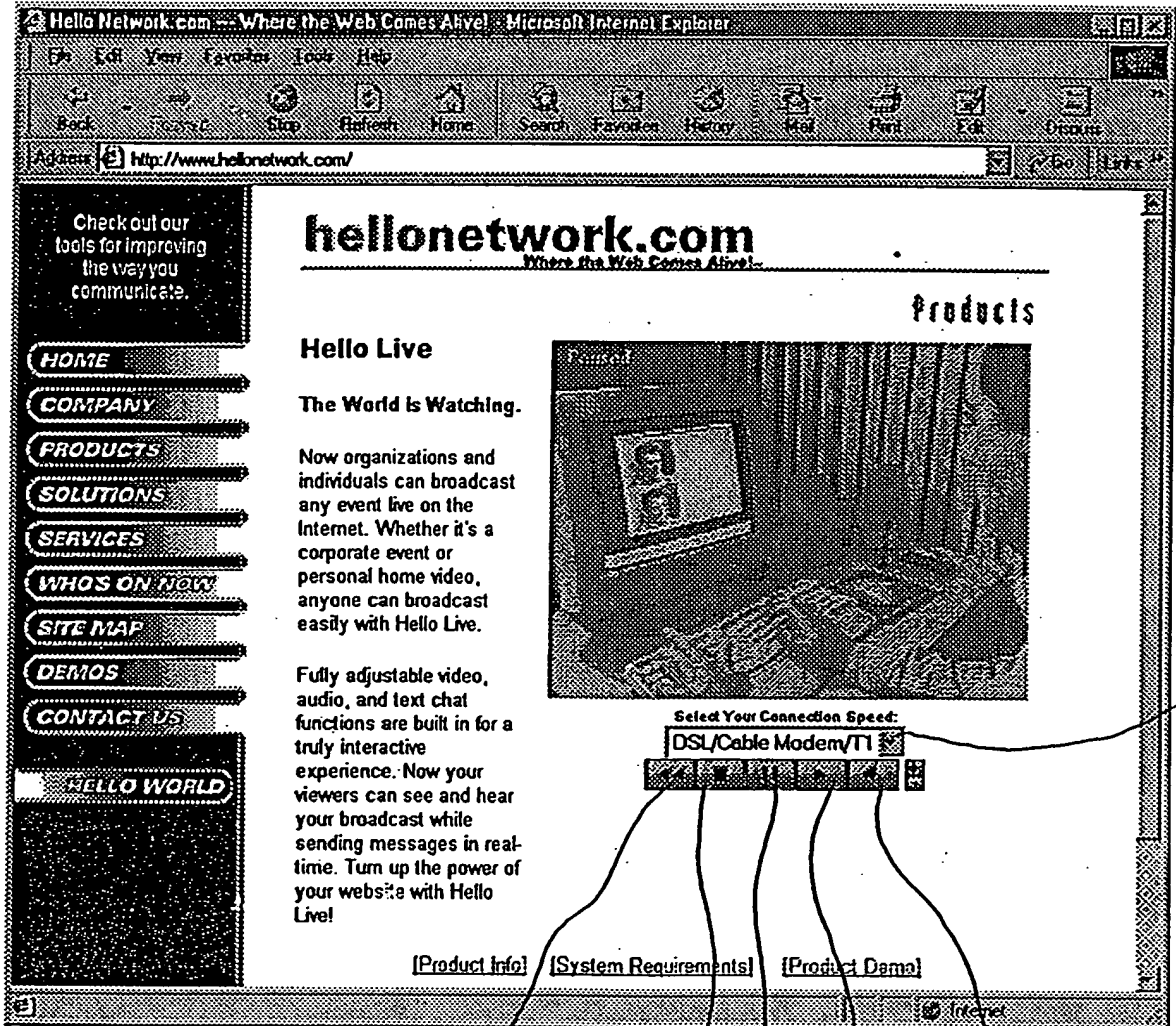


FIG. 2B

Basic Director Page Depiction



110

106

104

112

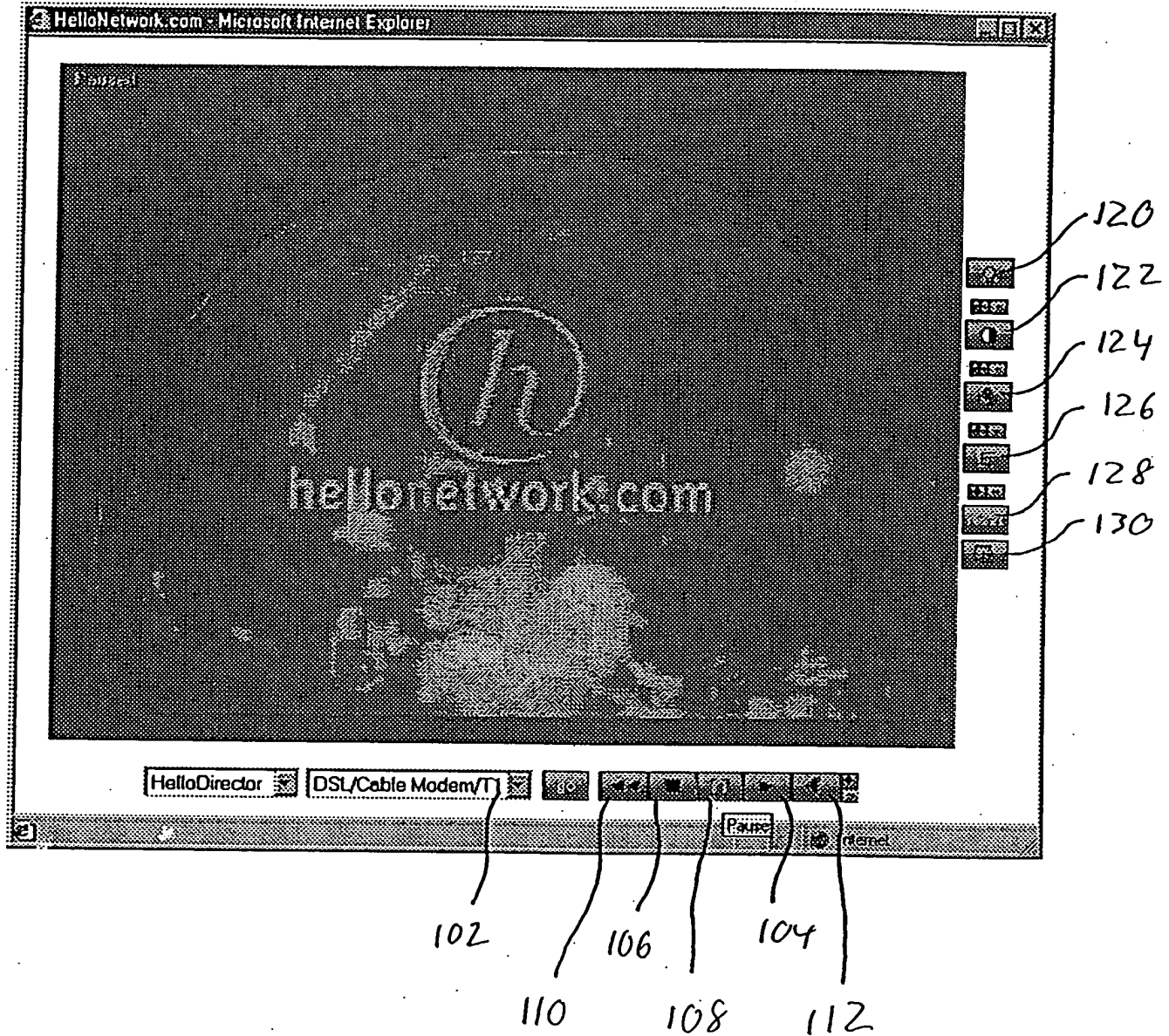
108

102

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FIG. 3

Who's On Now Page Depiction



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FIG. 4
Bimodal Billing Process Flow

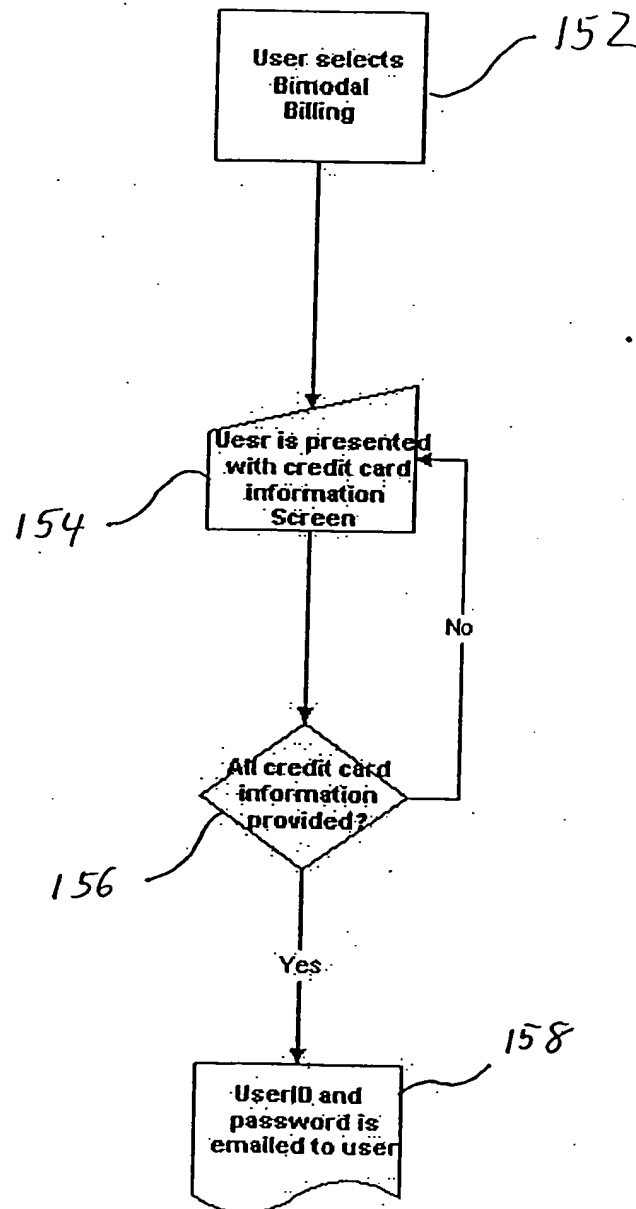


FIG. 5

Userid and password protection Depiction

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162

164

44

Live Streams Create an Account Account Info

For demo purposes, the sample user account has been created

Enter User Name Sample User

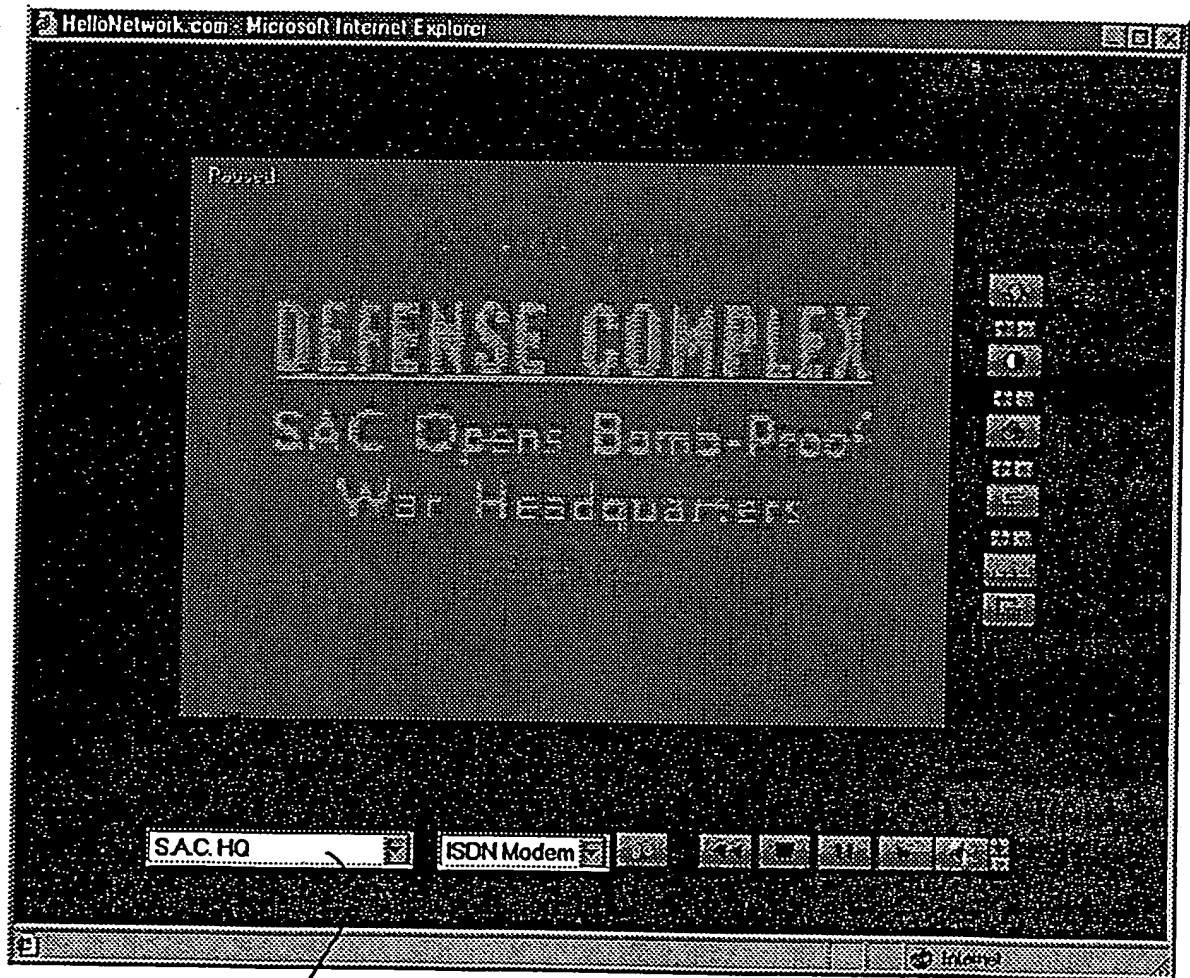
Enter Password

Enter Live Chat

Done Internet

FIG. 6

Pay Event Page Depiction



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172

FIG. 7

Live Screen Page Depiction

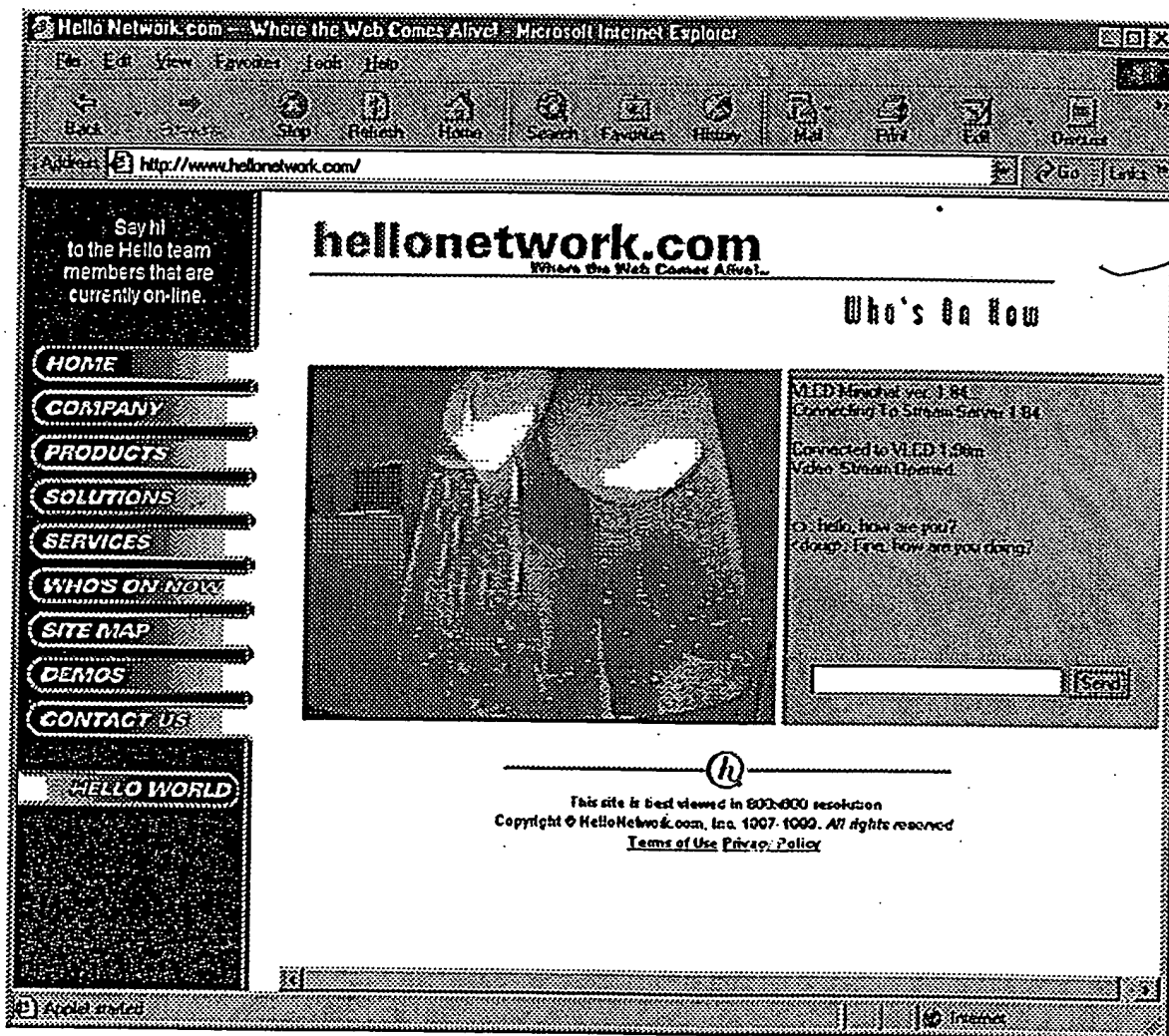
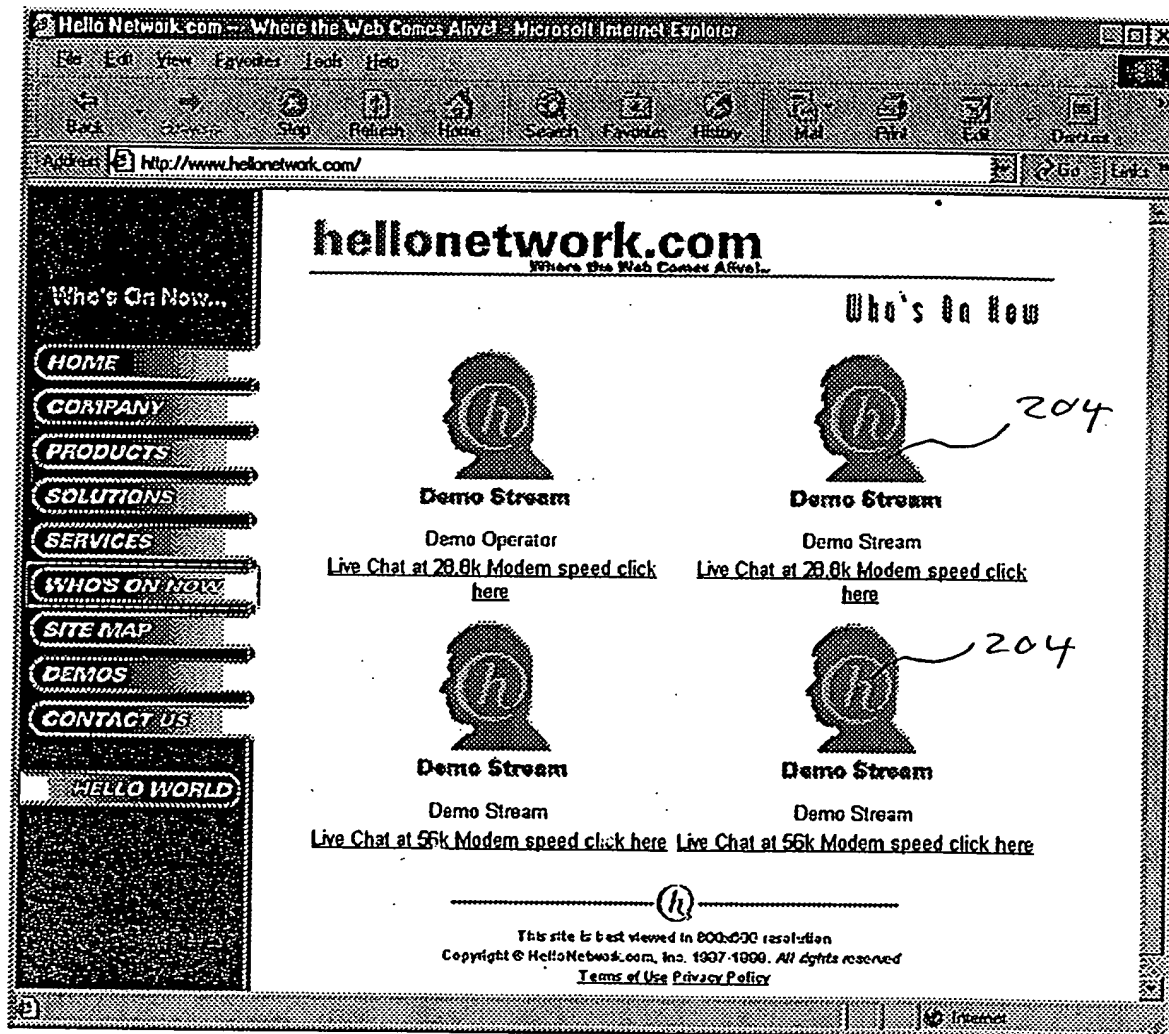


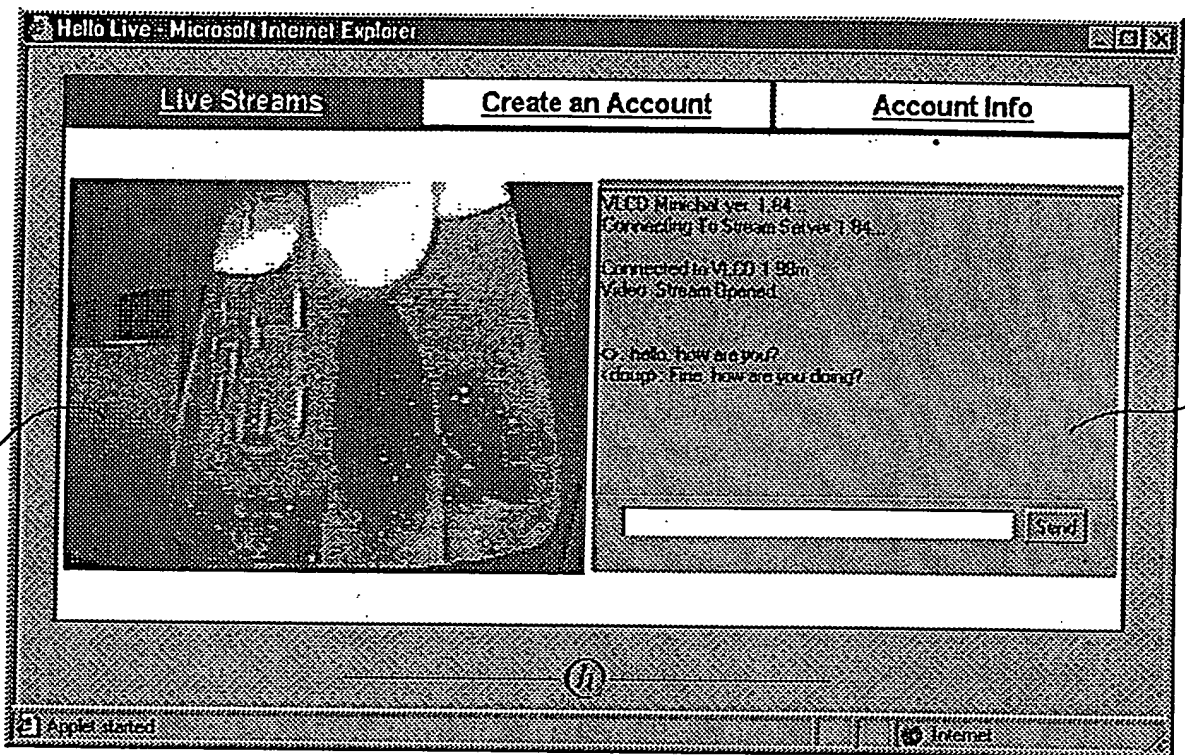
FIG. 8

Who's On Now Page Depiction



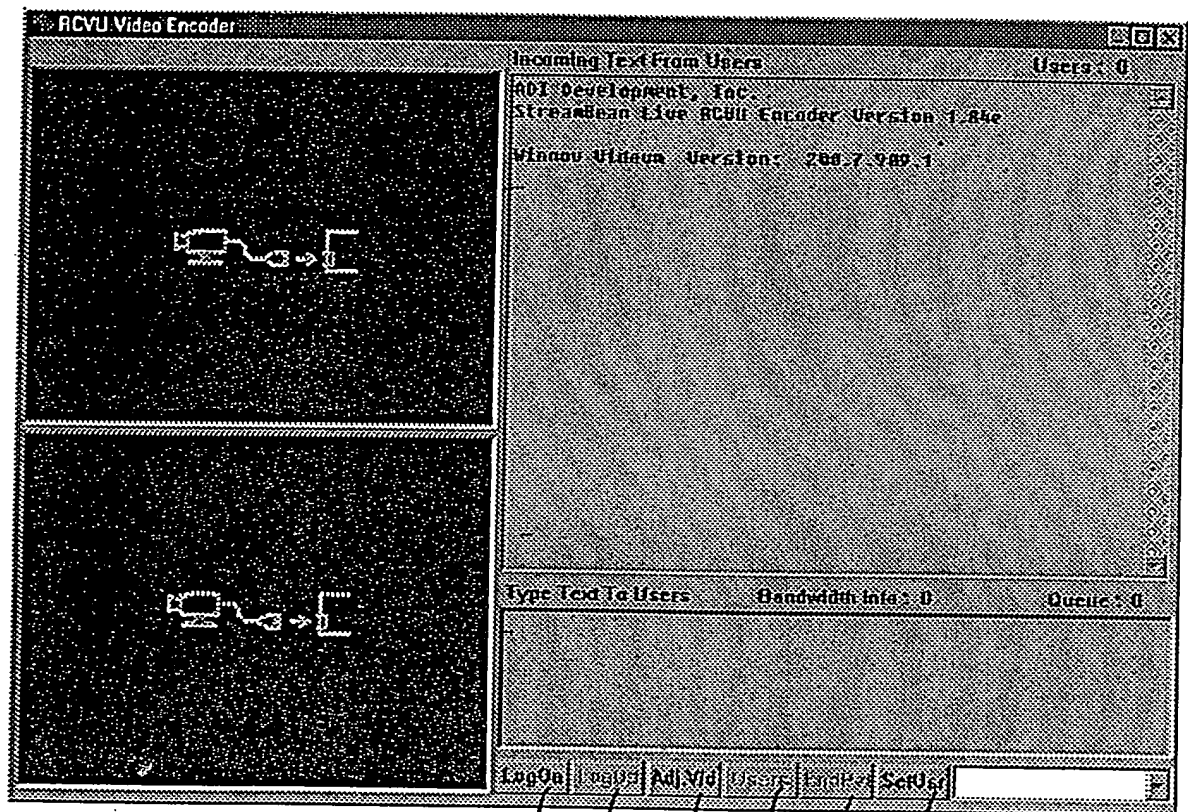
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FIG. 9
Pay Event Page Depiction



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FIG. 10
Broadcast Client Depiction



232 234 236 238 240 242

FIG. 11

Customer Flow

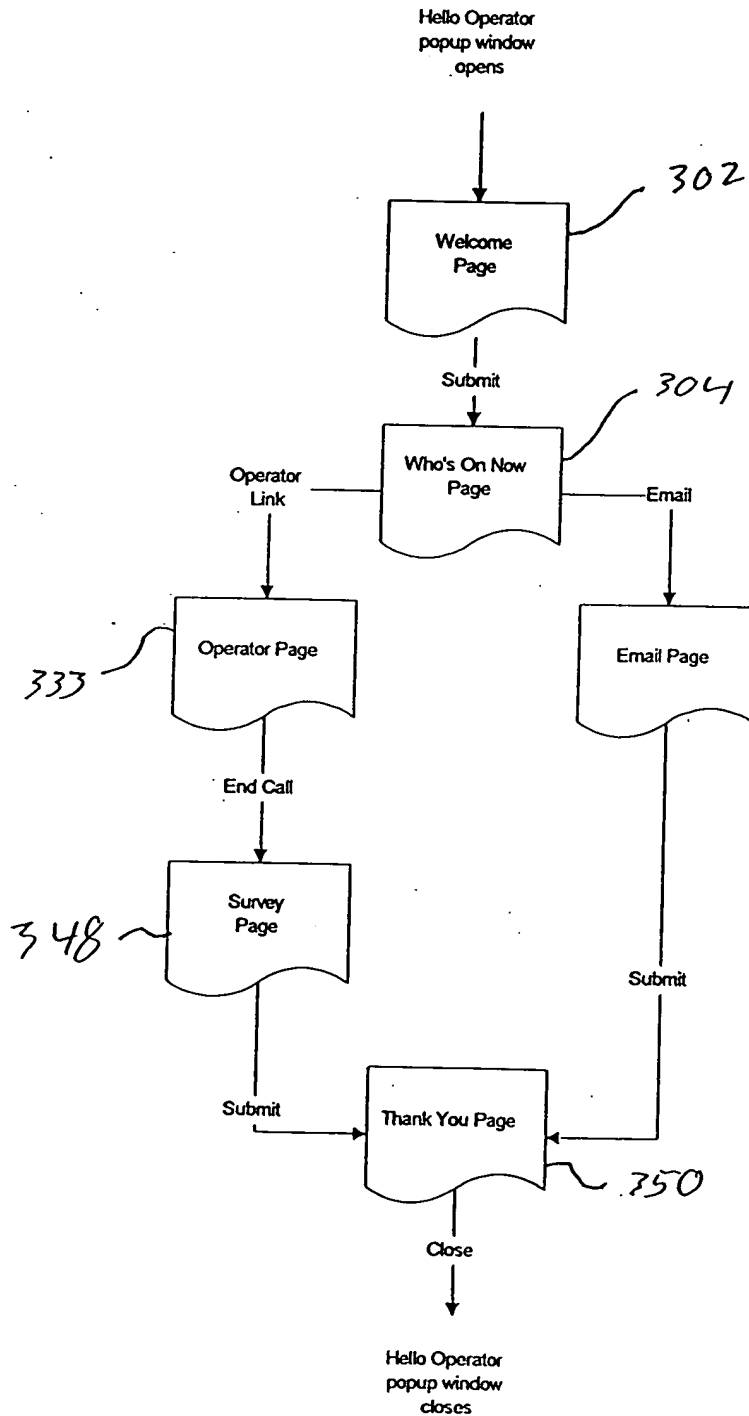


FIG. 12

Chat Handle Page Depiction

Welcome Page

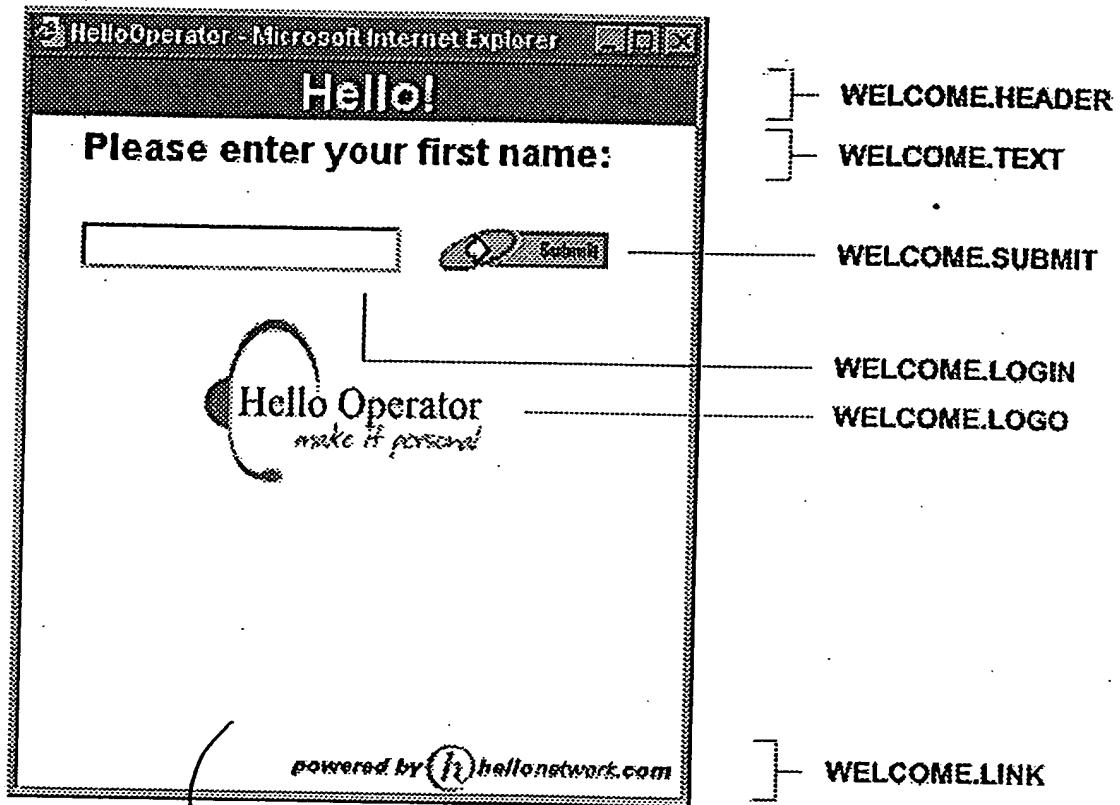
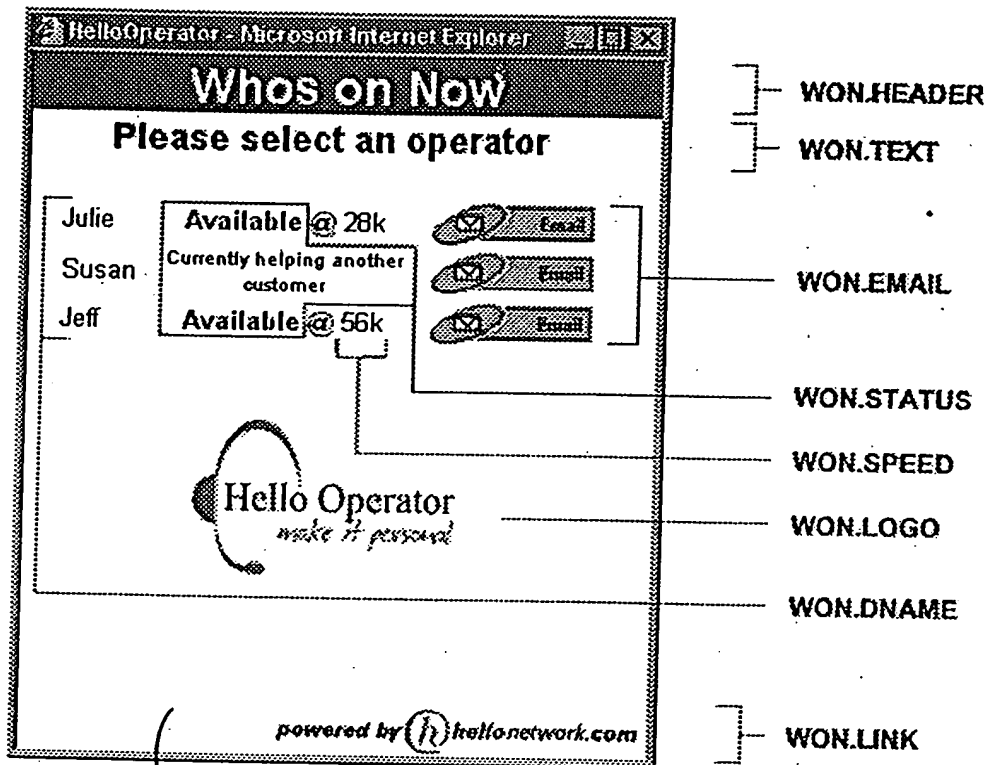


FIG. 13

Who's On Now Page Depiction

WON Page



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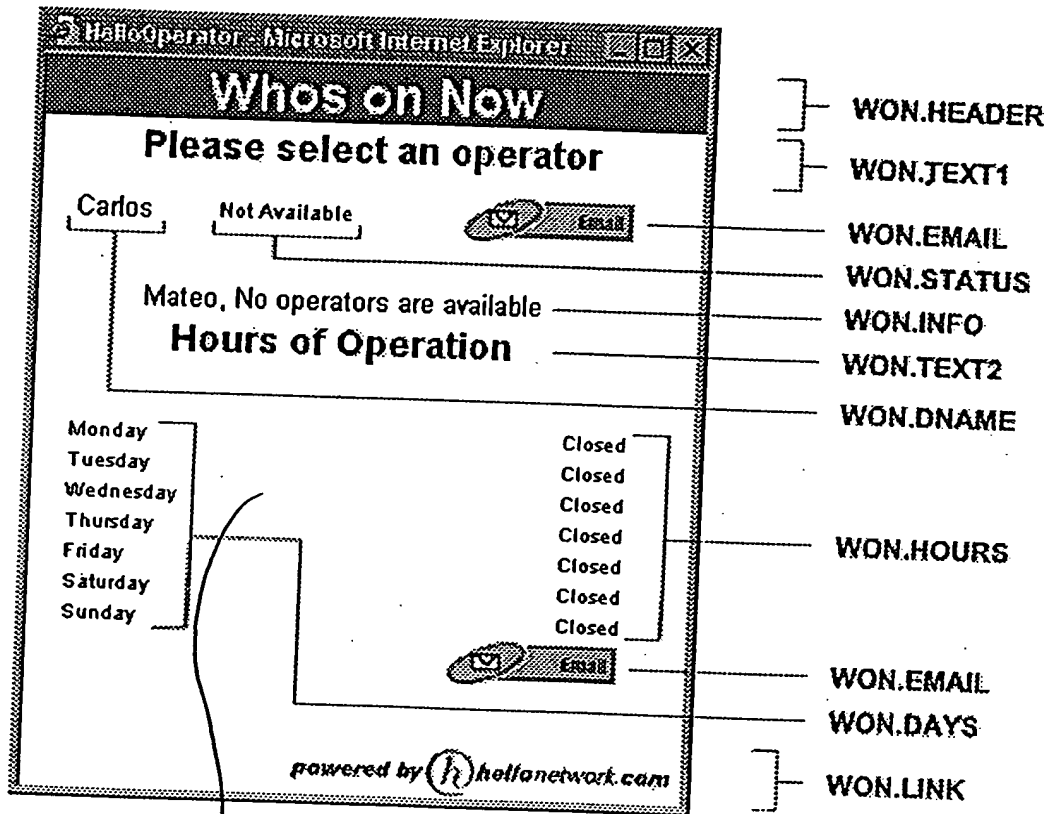
304

FIG. 14

Who's On Now Page Depiction

No Operators Available

WON Page



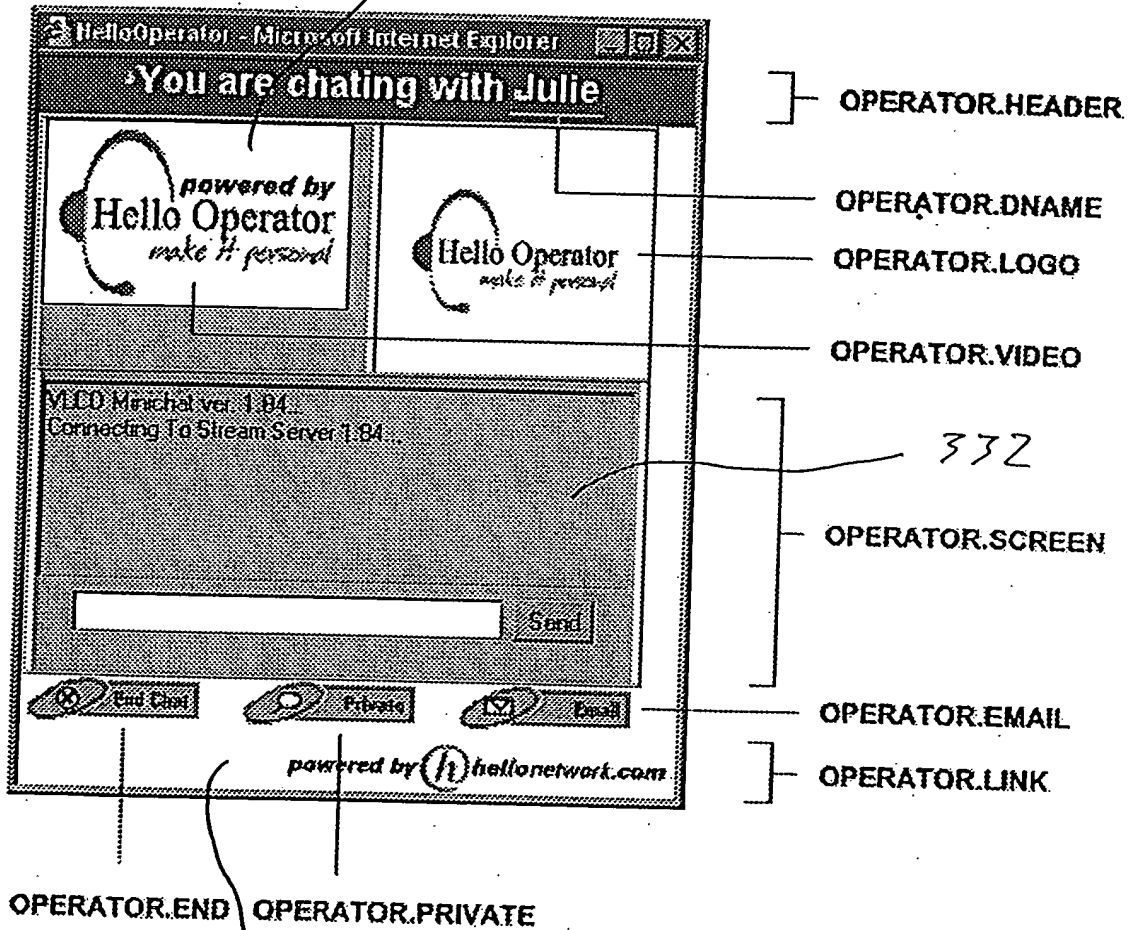
308

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FIG. 15

Interfacing with the Forum Operator

Operator Page



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FIG. 16
E Mail Page

Email Page

10025675-122601

EMAIL.HEADER

EMAIL.TEXT

EMAIL.FROM

EMAIL.SUBJECT

EMAIL.BODY

EMAIL.SUBMIT

EMAIL.LINK

336

FIG. 17

Interfacing with the Private Operator

Operator Page

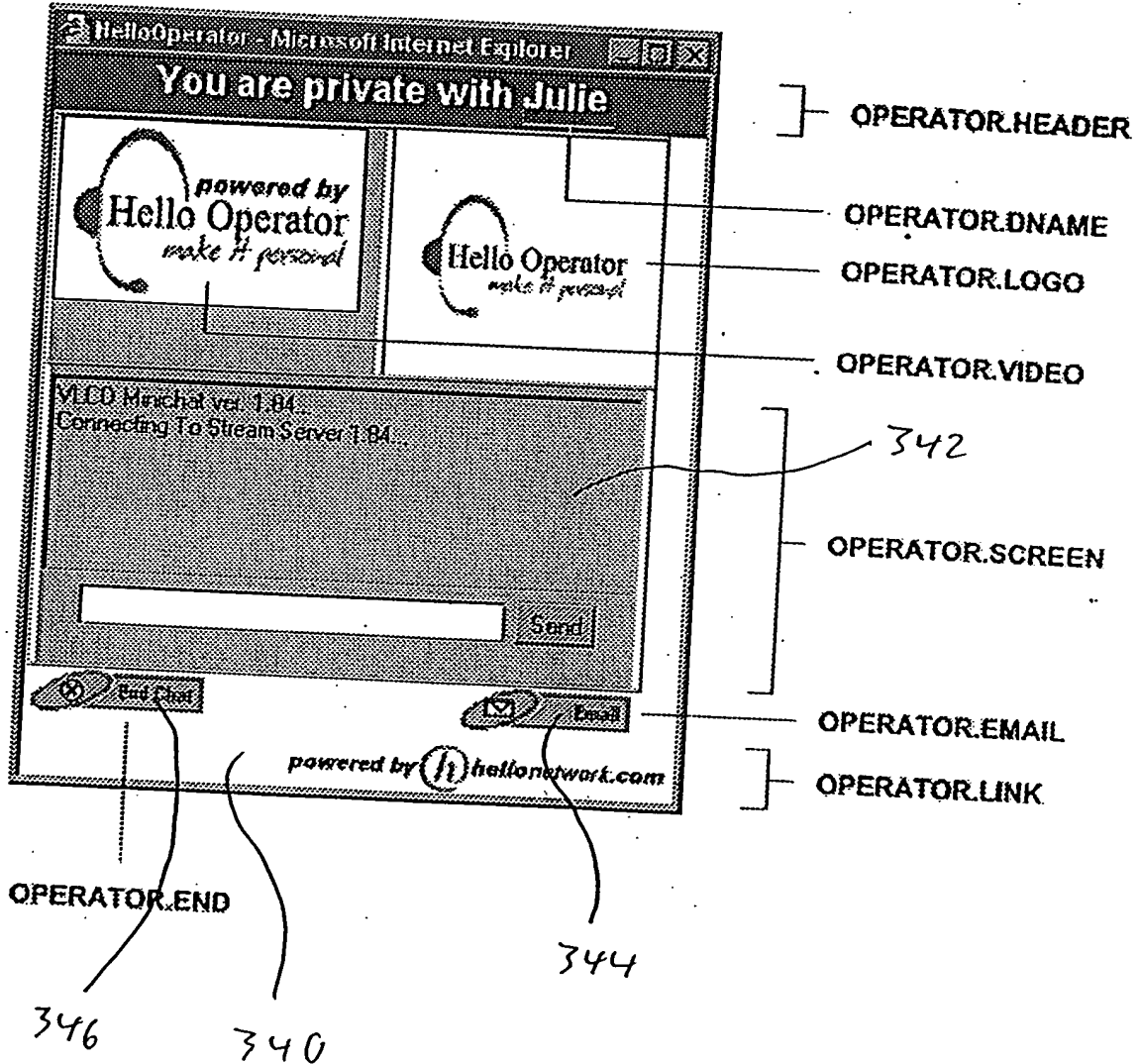


FIG. 18

Survey Page

Survey Page

The image shows a screenshot of a web browser window titled "HelloOperator - Microsoft Internet Explorer". The browser displays a survey page with the following elements:

- SURVEY.HEADER**: The top section of the survey, containing the title "Survey".
- SURVEY.TEXT**: The introductory text "Please complete the following survey".
- SURVEY.QUESTIONS**: A group of three questions:
 - "Please enter your email address:" followed by a text input field containing "you@emailaddress.com".
 - "Have you used our live help before" followed by a checkbox.
 - "How would you rate this service (1 worst - 10 best)" followed by a horizontal slider input field.
 - "How did you hear about our site" followed by a horizontal text input field.
- SURVEY.SUBMIT**: A button labeled "Submit" with a circular arrow icon.
- SURVEY.LINK**: The footer text "powered by (h) helionetwork.com".

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FIG. 19
E Mail Page

Thank You Page

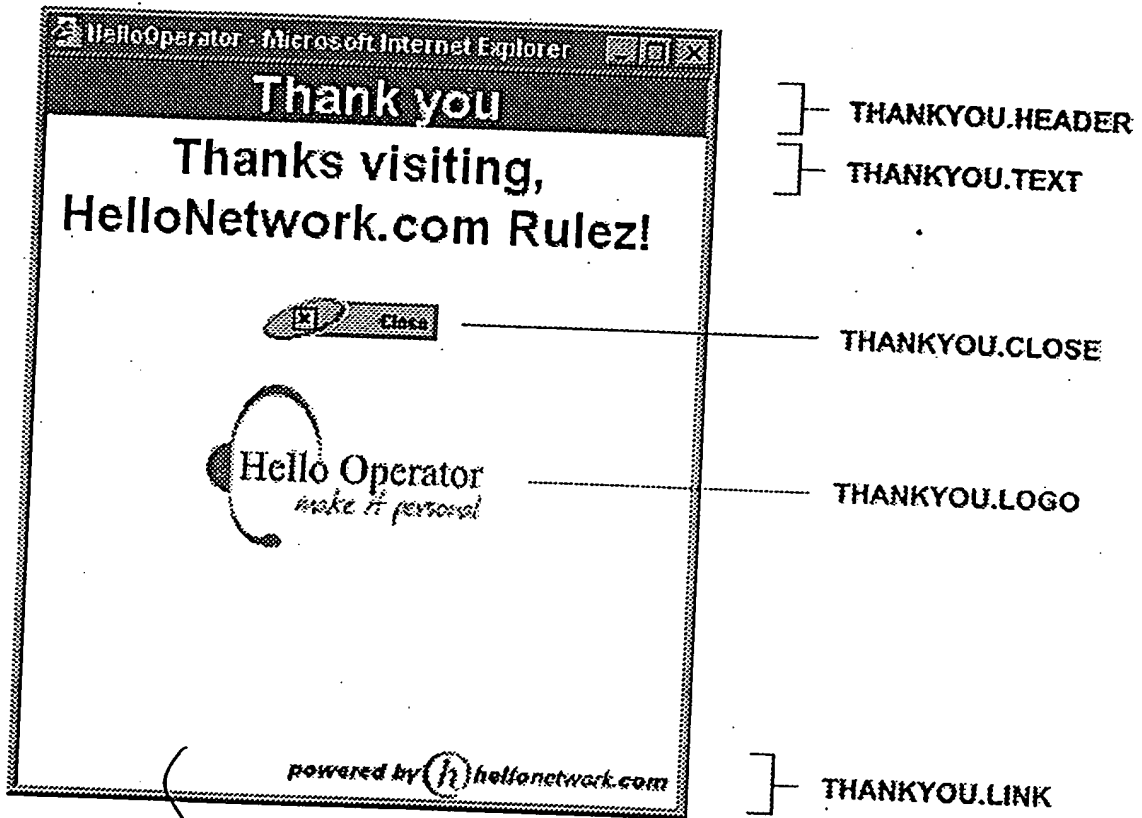


FIG. 20
Start Up Process Flow

Hello It's Me - High Level Design
Start-up

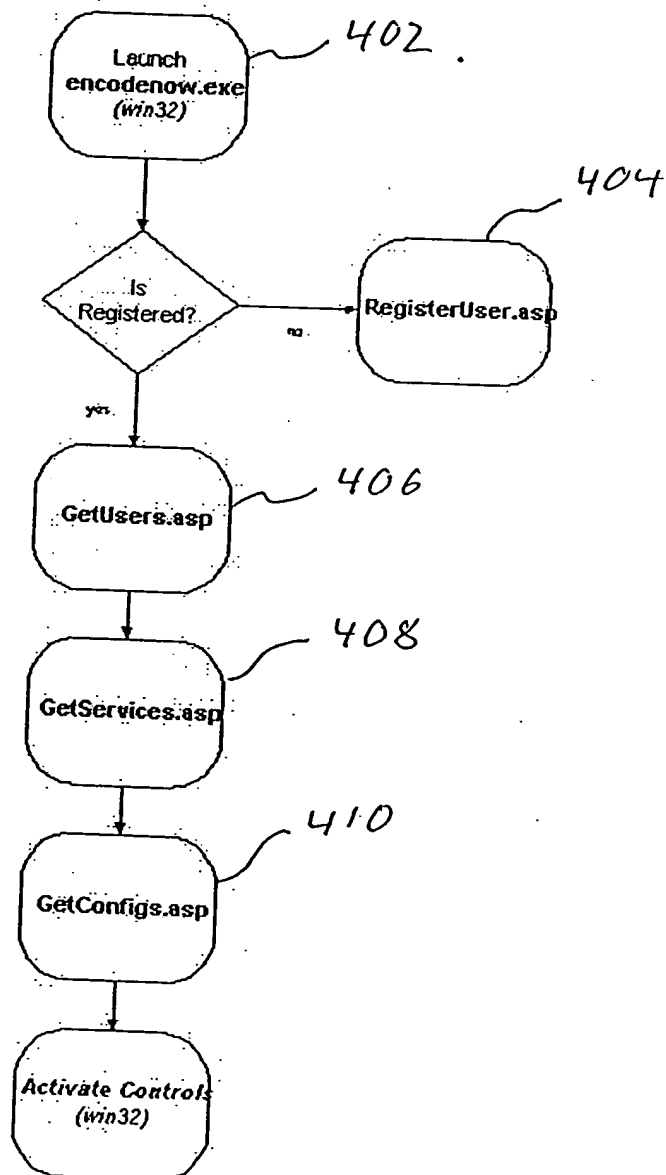
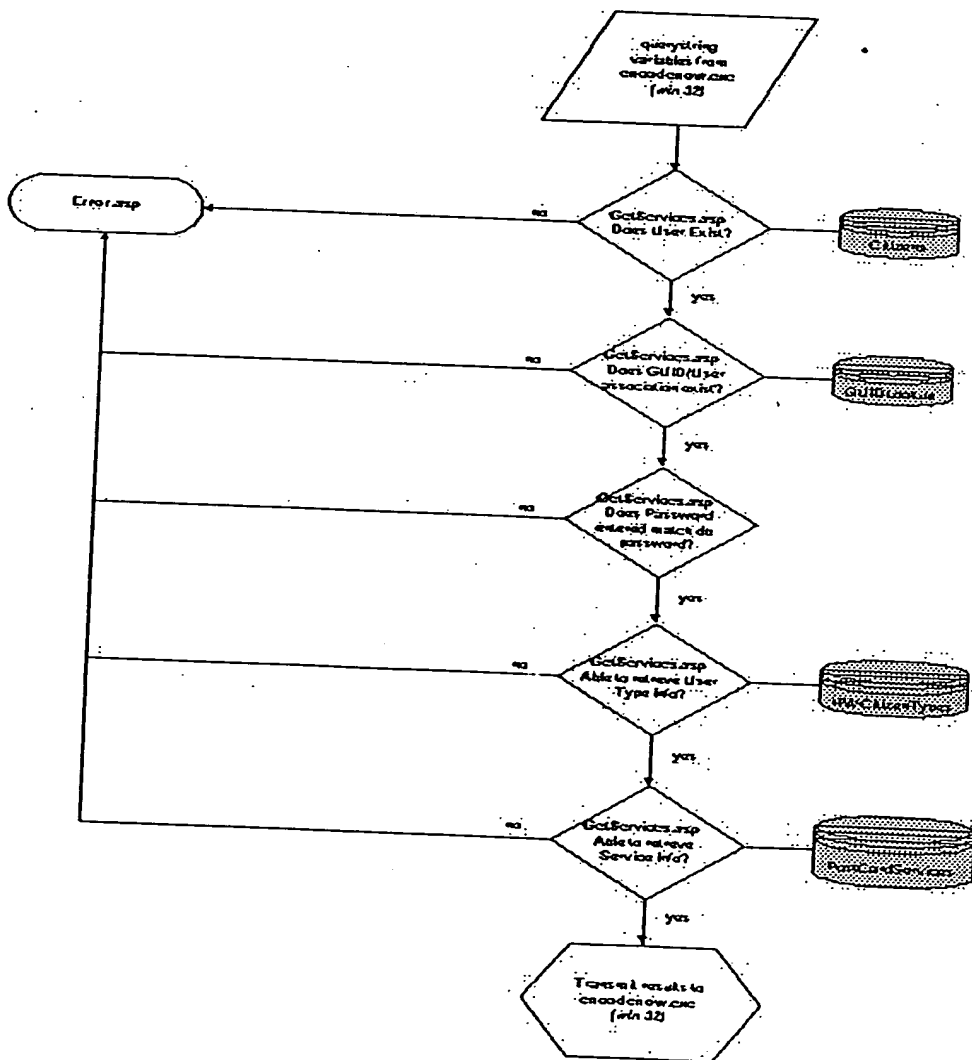


FIG. 21
Get Services Process Flow

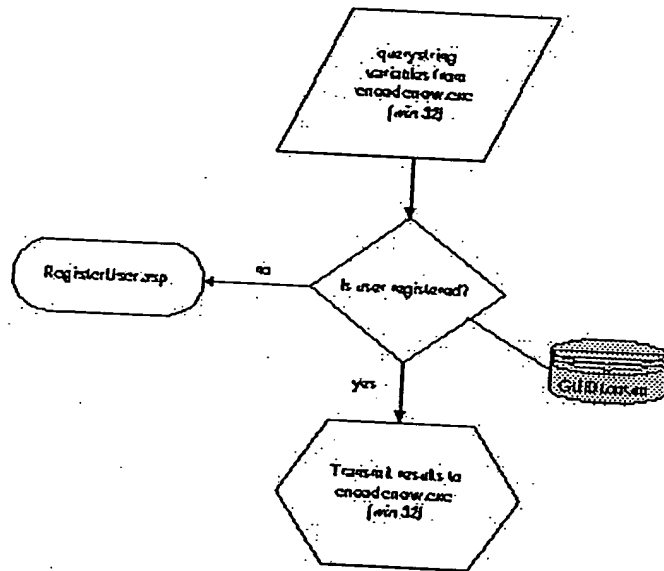
Hello It's Me - Get Services



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FIG. 22
Get User Process Flow

Hello It's Me - Get Users



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Register User Process Flow

Hello It's Me - RegisterUser

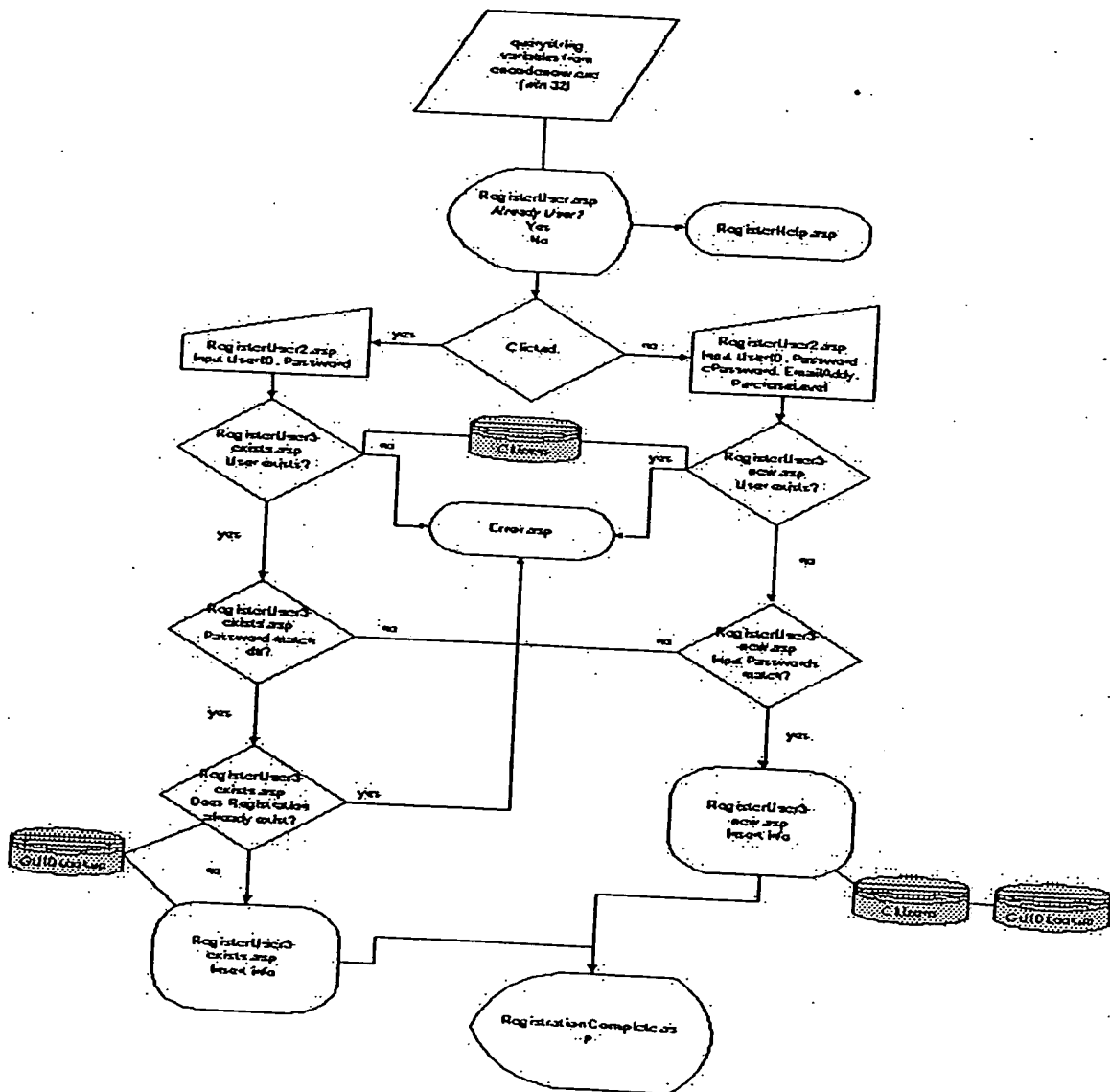


FIG. 24
Get Configuration

Hello It's Me - Get Configs

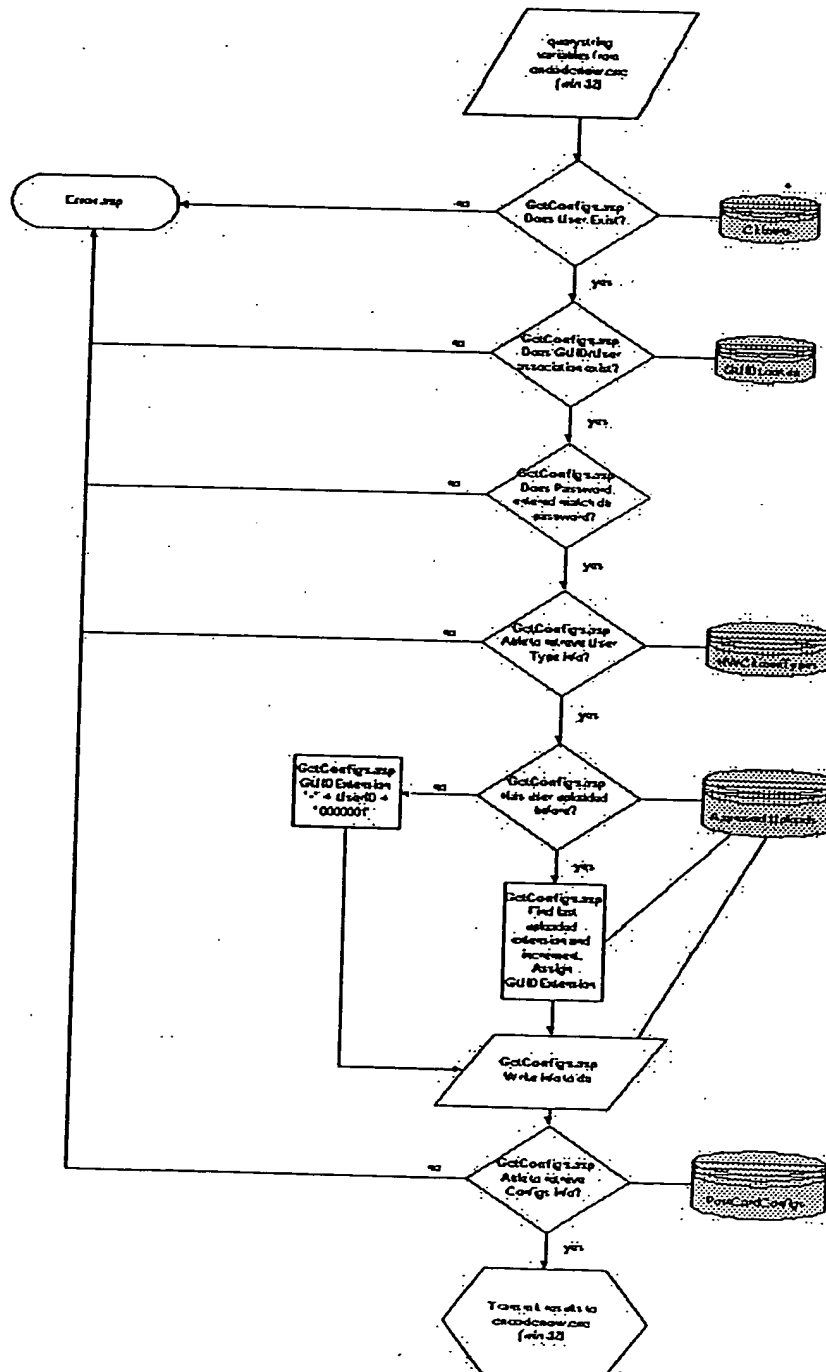


FIG. 25
Member Services

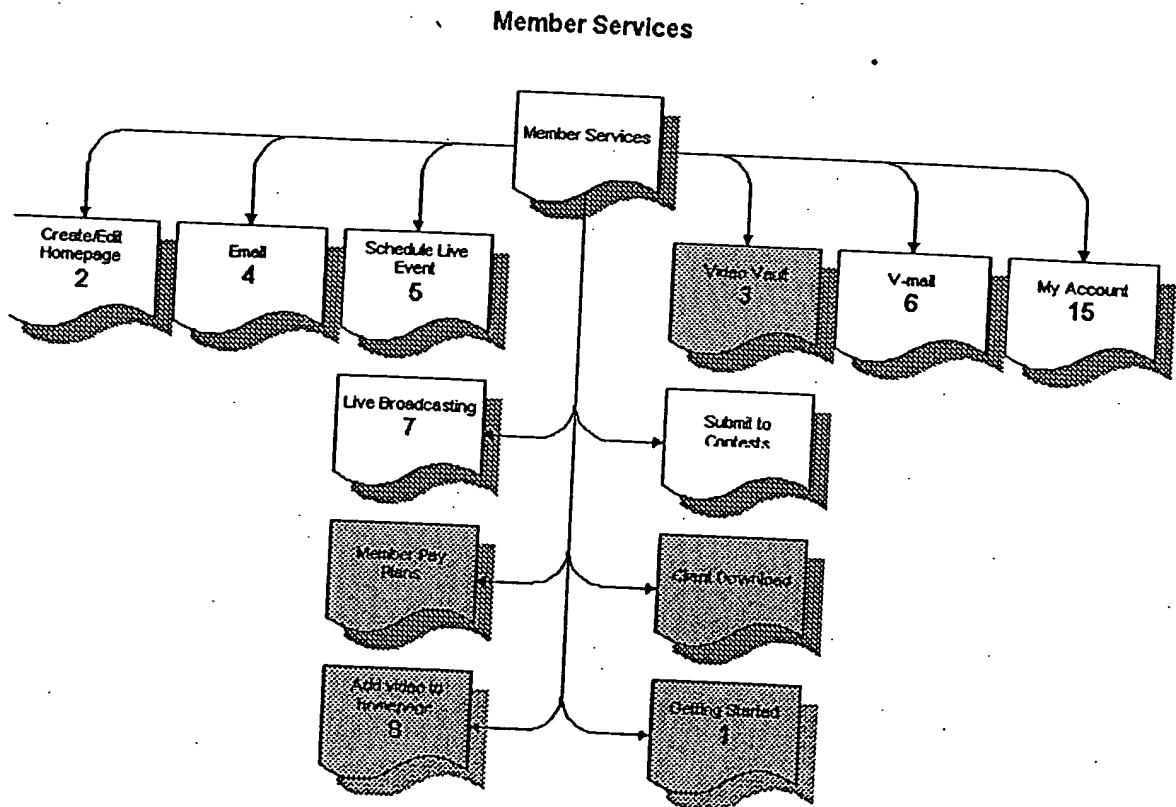


FIG. 26
Video Vault

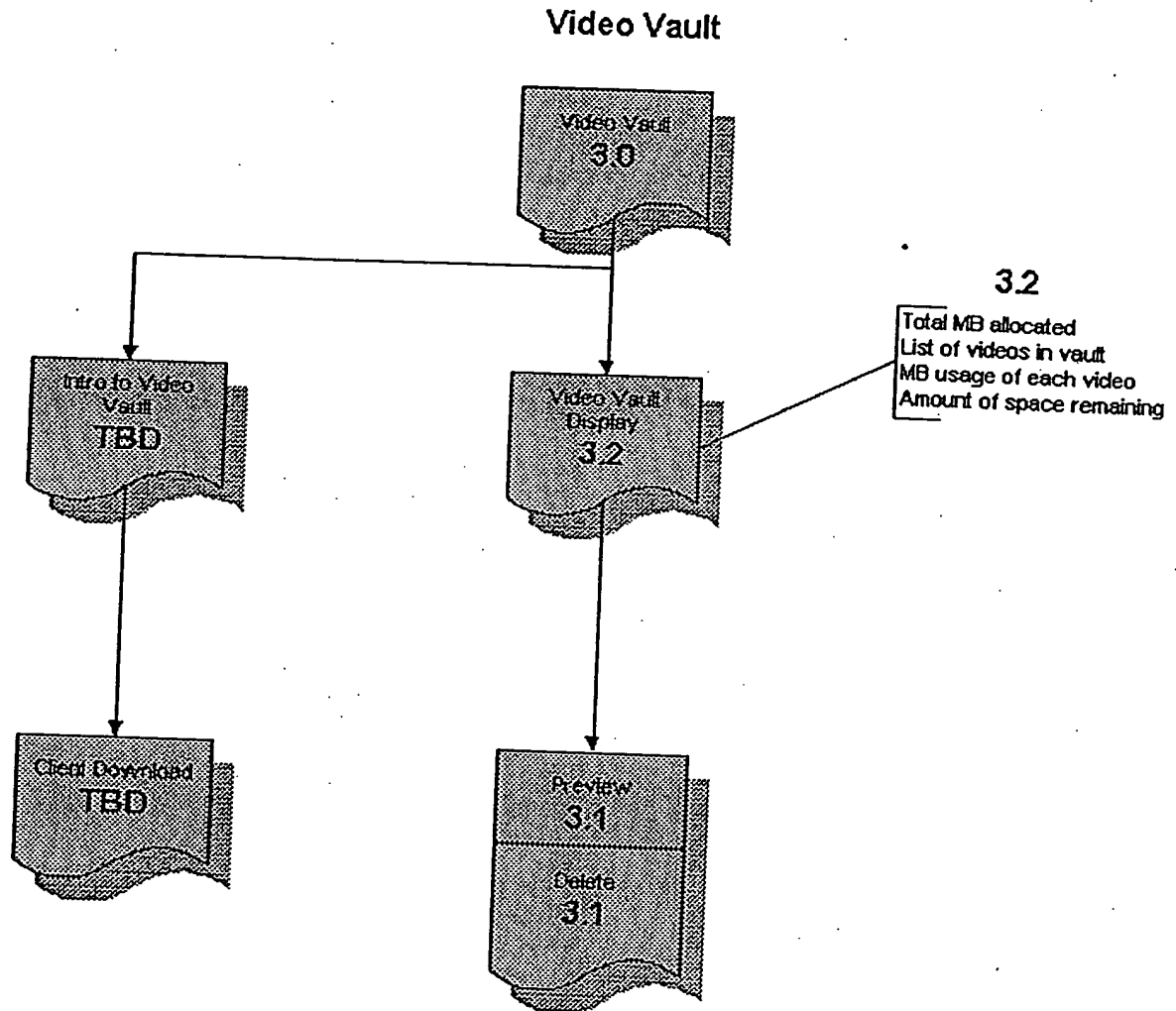
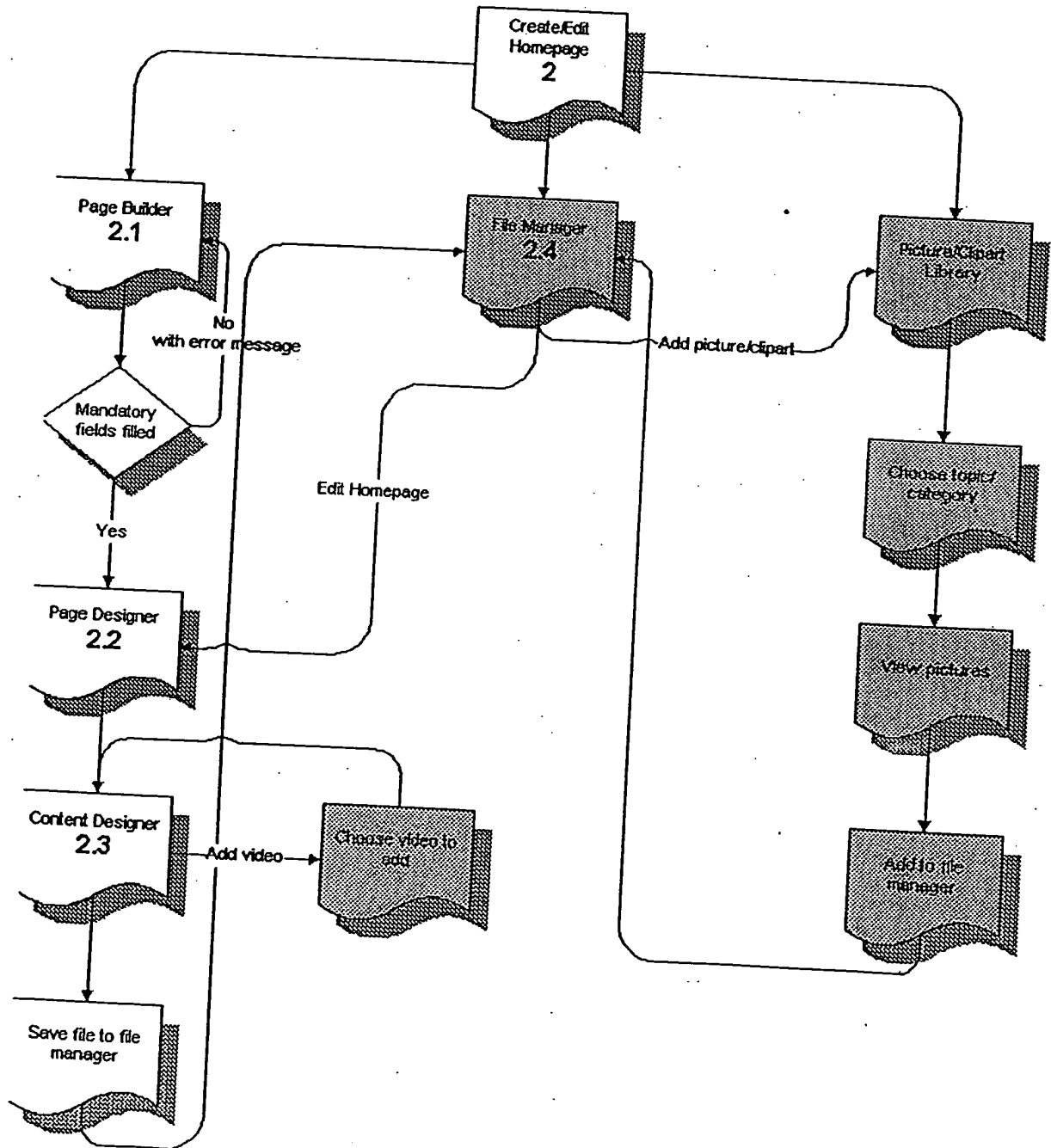


FIG. 27
File Manager

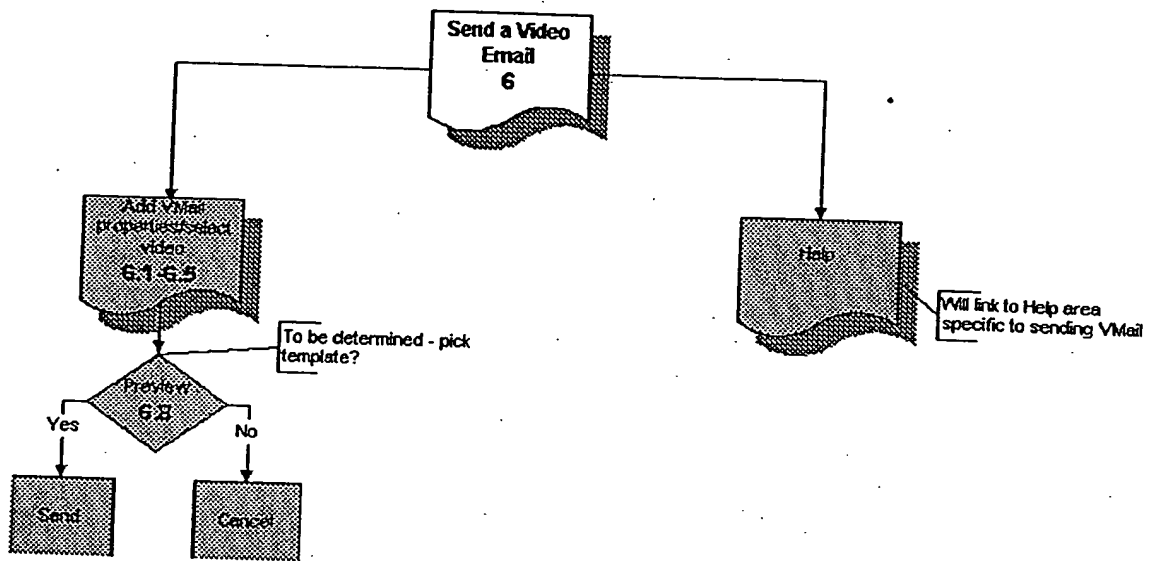
Create/Edit Homepage



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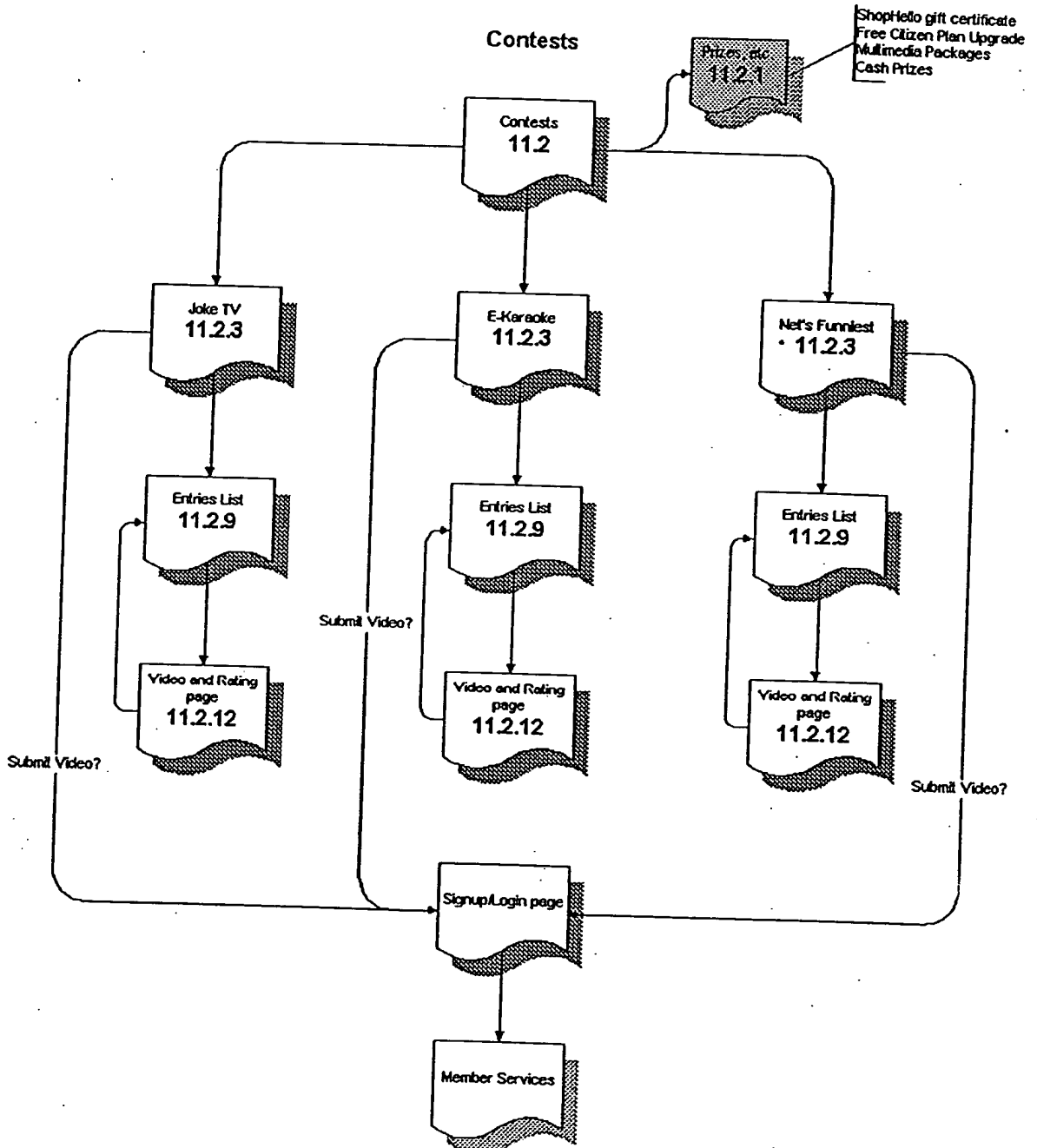
FIG. 28
Video E Mail

Member Services



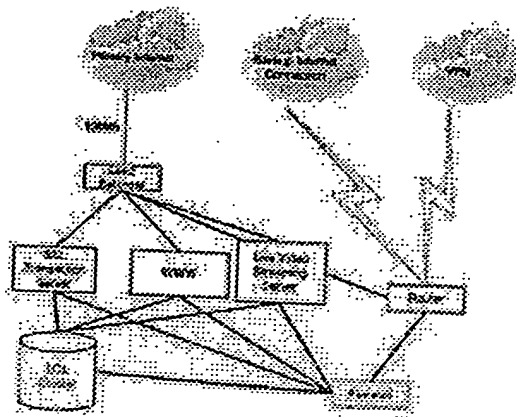
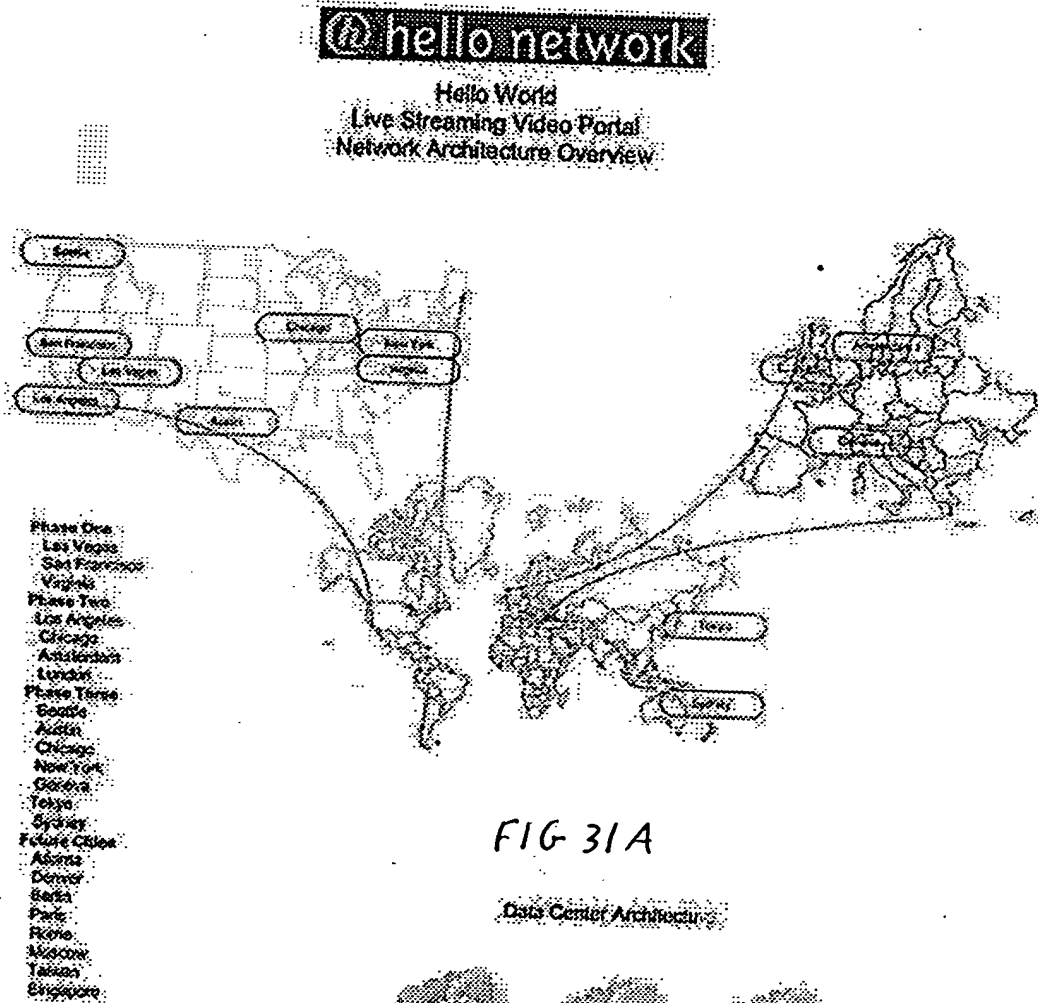
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FIG. 29
Contest Services



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Network Architecture



TOTAL



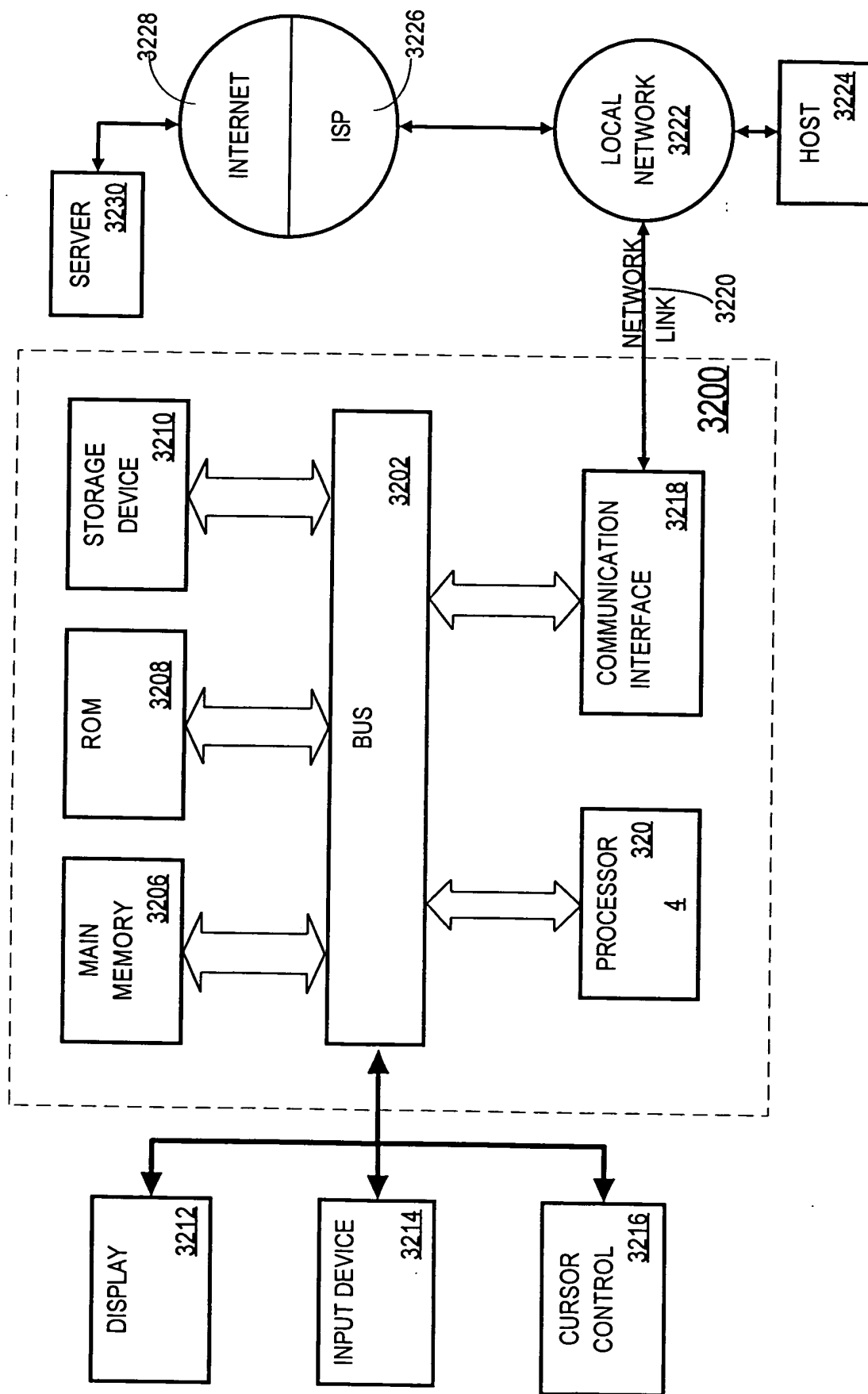


FIG. 32